2021 Adopted Priorities and Initiatives

CUSTOMER SERVICE & CITIZEN ENGAGEMENT

ONGOING INITIATIVES

- · Unified Platform Deployment
- · Staff Lunch and Learn Program
- · Civic Dinners
- · Capital Improvement and TSPLOST Outreach
- · Strategic Utilization of Technology
- · Brand Management
- · Permitting Process Reviews
- · Build Sandy Springs Seminars

2021 INITIATIVES

- · High Performing Organization Strategy
- · Diversity and Inclusion Committees
- · Onboarding and Ambassador Program
- · Citizen Academy
- · Virtual Public Meeting Access Standard
- · Digital Marketing Strategy for Citizen Engagement

ECONOMIC DEVELOPMENT & THE NORTH END

ONGOING INITIATIVES

- · North End Revitalization
- · Collaborations with Regional Partners
- · Business Recruitment and Retention Efforts in Key Industries
- · Proactive Communication with Business Community
- · City Springs District

2021 INITIATIVES

- · Development Code Modifications
- · Consideration of Redevelopment Incentives
- · Host Developer Days
- · Enhance Focus on Sandy Springs Small Businesses
- · Host Industry Roundtables in Key Market Sectors
- · Wayfinding Plan Implementation

SUSTAINABLE GROWTH & ENVIRONMENTAL STEWARDSHIP

ONGOING INITIATIVES

- · ARC Green Communities Certification
- · Stormwater Green Infrastructure
- · Creative Utilization of Tree Fund
- · Engage the Public and Partners in Sustainability Initiatives

2021 INITIATIVES

- · Strategic Housing Plan
- · Citywide Sustainability Plan
- · Internal Sustainability Task Force
- · Flood Hazard Planning, Mitigation and Resilience Action Plan
- · Nancy Creek at Windsor Meadows Park Restoration
- · Comprehensive Update of Impact Fee Program



RECREATIONAL & CULTURAL ENRICHMENT

ONGOING INITIATIVES

- · Trail Master Plan Implementation
- · Targeted Park Land Acquisition
- · Park Improvements and Enhancements
- · Strategic Community Partnerships
- · Old Riverside Park Master Plan
- · Dynamic Programming
- · Arts Educational Programming
- · CREATE as the Presenting Entity of the Brand

2021 INITIATIVES

- · Virtual Dinner and a Show
- · Enhance Annual Arts Programming
- · Arts Sandy Springs Cultural Festival
- · Grand Reopening Celebration at City Springs
- · Provide a Fully Realized Season of Presented Performances
- · City Springs District

TRANSPORTATION ACCESSIBILITY & COMMUNITY APPEARANCE

ONGOING INITIATIVES

- · TSPLOST Program Delivery
- · CIS Program Delivery
- · Transportation Master Plan Update
- · Traffic Safety Studies
- · GDOT Coordination
- · Core Business Functions
- · GA Smart Transit Signal Priority Pilot

2021 INITIATIVES

- · Establish TSPLOST 2 Project List
- · ITS Master Plan implementation
- · Roswell Road Safety, Operations, Accessibility and Mobility
- · Interdepartmental Traffic Safety Campaign

PUBLIC SAFETY

ONGOING INITIATIVES

- · Fire Station 2
- · Emergency Response
- · Community Partnerships
- · Federal Law Enforcement Agency Partnerships
- · Staff Recruitment and Retention
- · Use of Force, De-escalation and Crisis Intervention
- · Lake Forrest Dam Repairs

2021 INITIATIVES

- · Public Safety Complex Design and Permitting
- · Fire Station 5
- · ISO review
- · Backup 911 Center Buildout
- · Emergency Management Community Preparedness
- · Interdepartmental Traffic Safety Campaign

WATER RELIABILITY

ONGOING LITIGATION

